

April 2021

# CHIEF'S REPORT



## STAFF RECOGNITION

### Monte Vista Interagency Command Center Communications Operators



The Leadership Team thanks you all  
for your continued service and  
dedication!

### Andrew Watkins, Firefighter II



Firefighter Watkins has been recognized by his peers and the Leadership Team for his professionalism, positive attitude, and overall work ethic. Andrew has and continues to exceed all expectations.



## ORGANIZATION ACTIVITIES

- Department staff recognized the amazing individuals that staff the Monte Vista Interagency Command Center for National Public Safety Telecommunicators Week (pictured left). Our Communications Operators were recently recognized as First Responders by the State Assembly and answer the call 24 hours per day / 365 days per year.
- Staff presented the San Diego County Fire District Operating Plan to the Fire Advisory Board and the Chief Administrative Officer
- Department staff attended the Jamul Community Planning Group Meeting
- The Department hosted new hire / re-hire academies for over 80 Firefighter I's that will work through the 2021 fire season (pictured above)
- Division Chief Jeff Windham was promoted to the temporary assignment of Administrative Officer
- Battalion Chief Ryan Villarino was promoted to the role of Battalion Chief Emergency Command Center
- The Department has seen a significant increase in Remote Area Rescues, primarily in the area of the International Border and the Pacific Crest Trail. April 2021 saw a 300% increase in Remote Area Rescues compared to the previous month and an almost 700% increase compared to April 2020.

# BUREAU REPORTS

## EMERGENCY COMMAND CENTER



1,986 Emergency Calls received

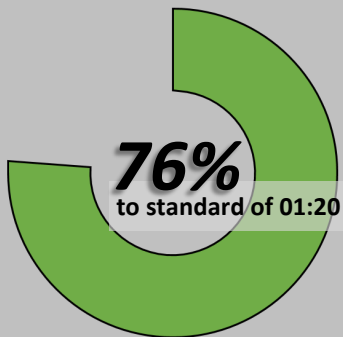


98.8% of Emergency Calls answered within 10 seconds



1,973 total Emergency Incidents dispatched

The Department has a standard of processing emergency incidents within **1 minute 20 seconds (01:20)** of receipt. The Department's goal is to meet that standard on **90% of emergency incidents.**



**01:45** performance on 90% of emergency incidents

### HISTORICAL COMPARISON

#### EMERGENCY CALLS RECEIVED

- ▼ 2% from last month (2,019)
- ▲ 45% from last year (1,368)

#### EMERGENCY INCIDENTS DISPATCHED

- ▼ 11% from last month (1,949)
- ▲ 32% from last year (1,309)

#### SUCCESS RATE

- ▼ 0% from 2020 baseline (76%)

#### PERFORMANCE RATE

- ▲ 30% from 2020 baseline (01:21)



## COMMUNITY RISK REDUCTION

**3,546**

Defensible Space Inspections

**252**

Fire & Life Safety Inspections

**92**

Building Plan Reviews

## PUBLIC EDUCATION

The Public Education group distributed information to the community through social media platforms:

- Low Cost Ways to Harden Your Home
- 5 Things You Might Not Know About CAL FIRE
- Burn Permit Information
- Vehicle Safety to Prevent Wildfire
- Calling 9-1-1
- Defensible Space
- California Conservation Corps Opportunities
- What is an Air Attack Officer

## TRAINING



The Department completed 5,120 training assignments



The Department completed 7,479 training hours

## VOLUNTEER RESERVE PROGRAM



The program currently has 72 active Volunteer Reserves

- Volunteer Reserves served 137 shifts
- 36% of active Volunteer Reserves served 3 or more shifts
- 51% of active Volunteer Reserves served at least 1 shift



# SAN DIEGO COUNTY FIRE



505

Medical  
Emergency

45

Other

64

Traffic  
Collision

59

Fire

41

Public  
Assist

1

HazMat

26

Rescue

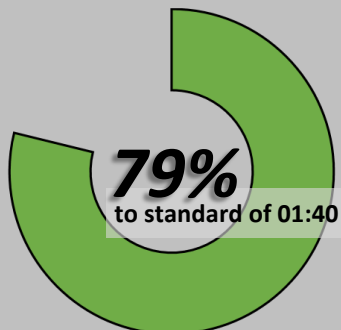
**TOTAL INCIDENT ACTIVITY : 741**

▲ 8% from last month (685)

▲ 44% from last year (515)

## TURNOUT TIME

The Department has a standard of "turning out" for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department's goal is to meet that standard on **90% of emergency incidents**.



**01:58** performance on 90% of emergency incidents

### SUCCESS RATE

▼ 0% from 2020 baseline (79%)

### PERFORMANCE RATE

▲ 16% from 2020 baseline (01:42)

## TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department's goal is to meet that standard on **90% of emergency incidents**.



**18:25** performance on 90% of emergency incidents

### SUCCESS RATE

▲ 1% from 2020 baseline (77%)

### PERFORMANCE RATE

▲ 31% from 2020 baseline (14:02)



### URBAN

Time Standard = 08:00  
Performance = 53%



### RURAL

Time Standard = 13:00  
Performance = 87%

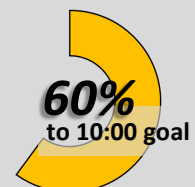


### OUTLYING

Time Standard = 23:00  
Performance = 91%

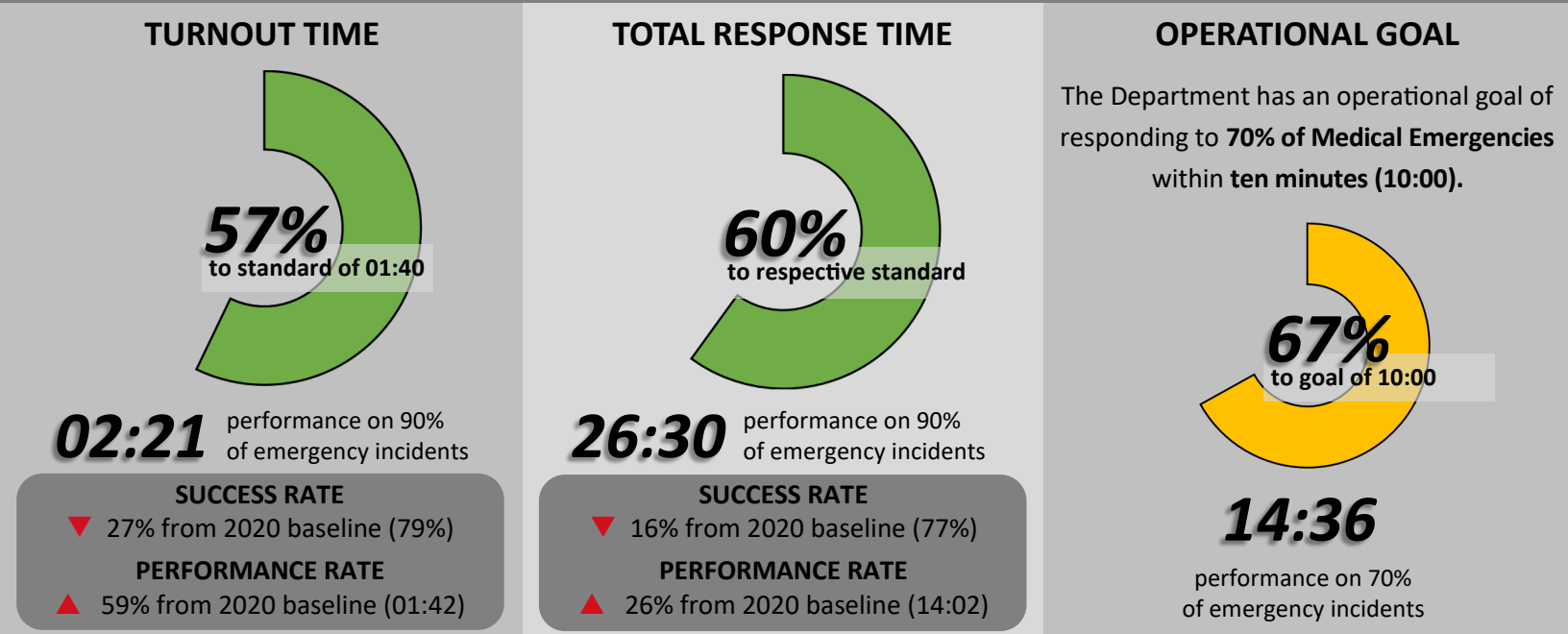
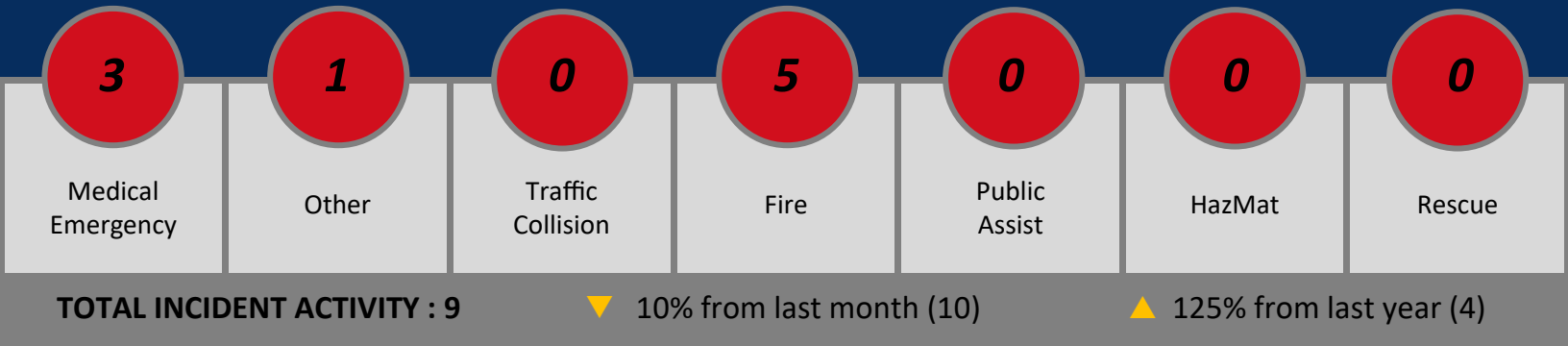
## OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**11:29** performance on 70% of emergency incidents

# Battalion 1 — Northern Division

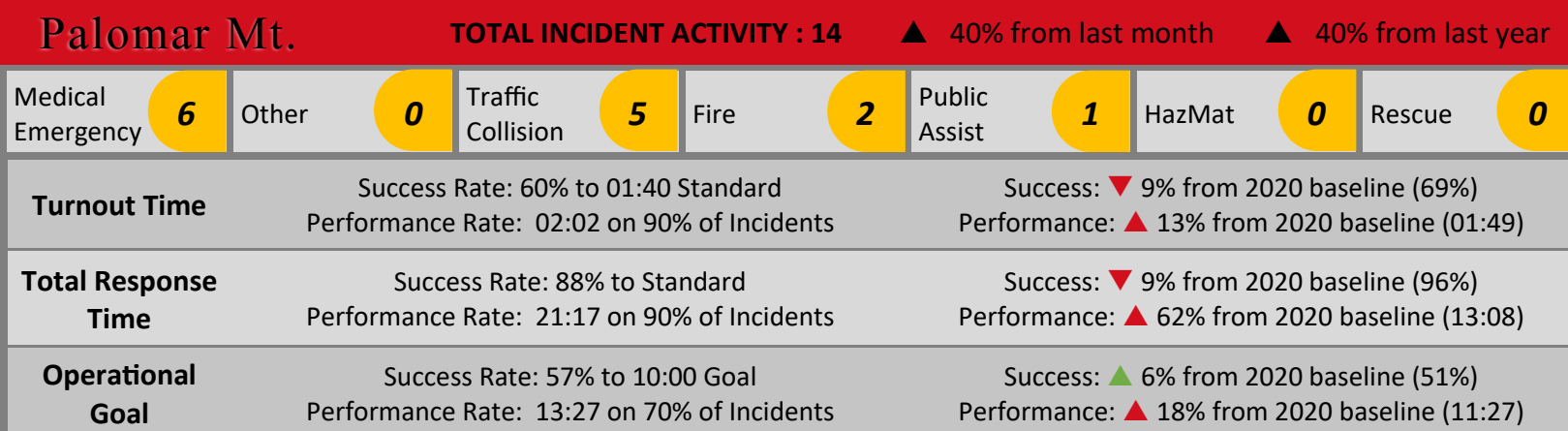
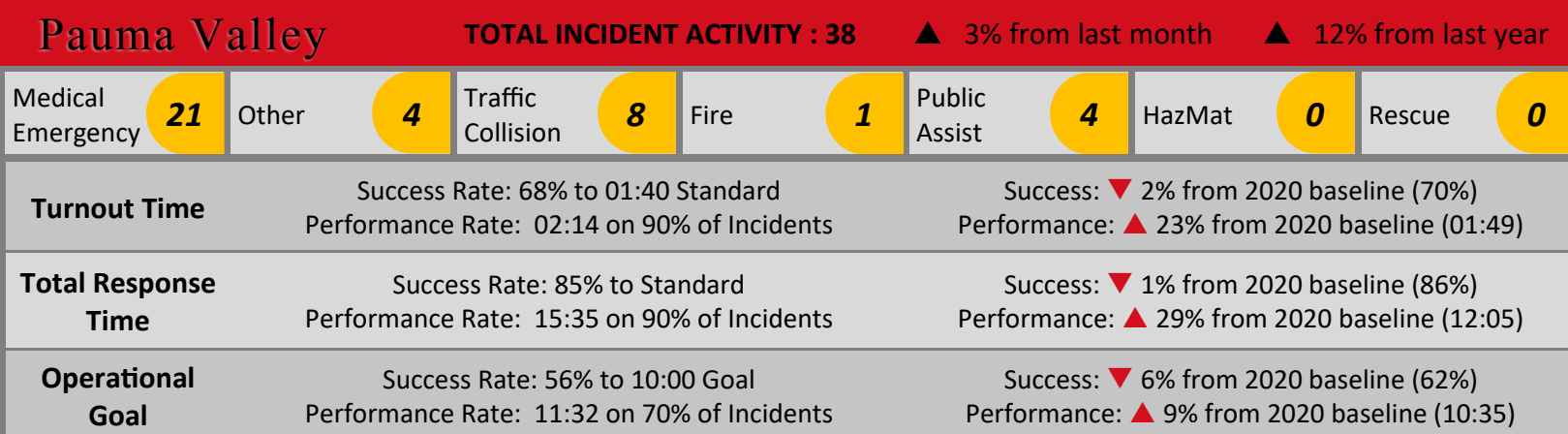
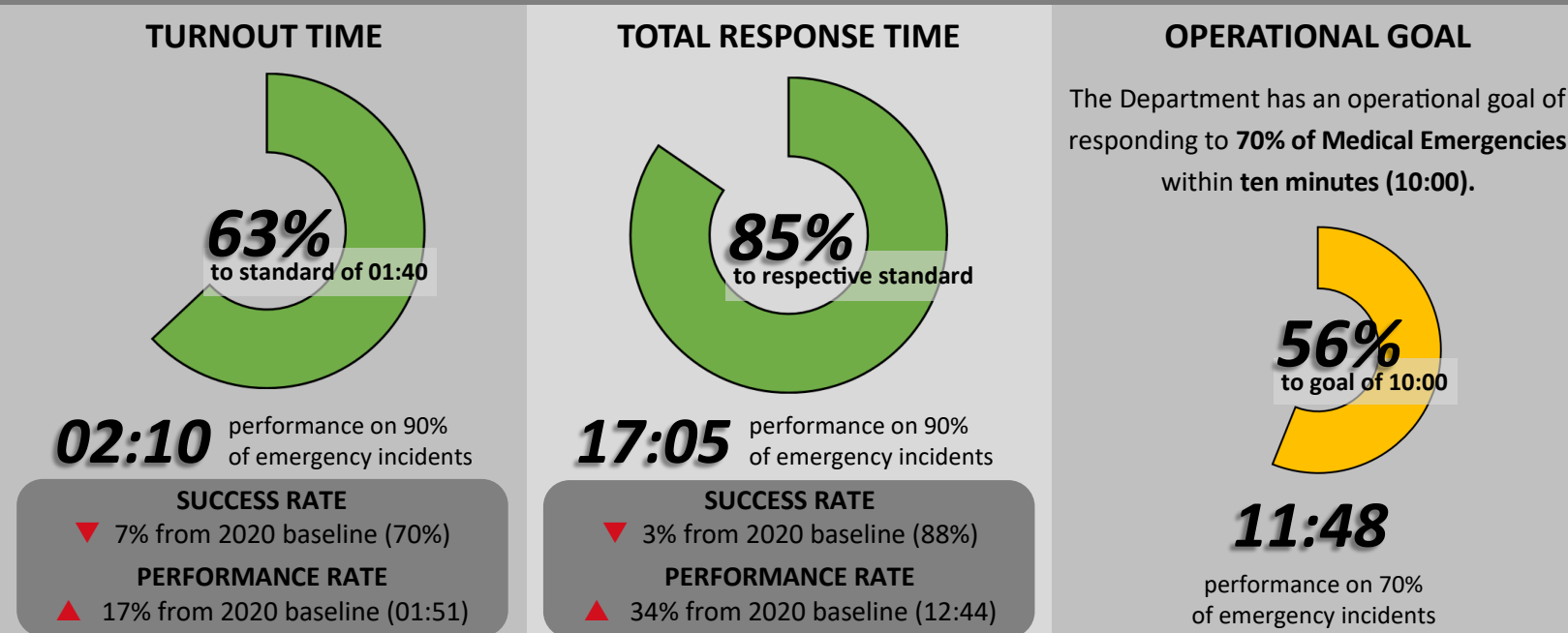
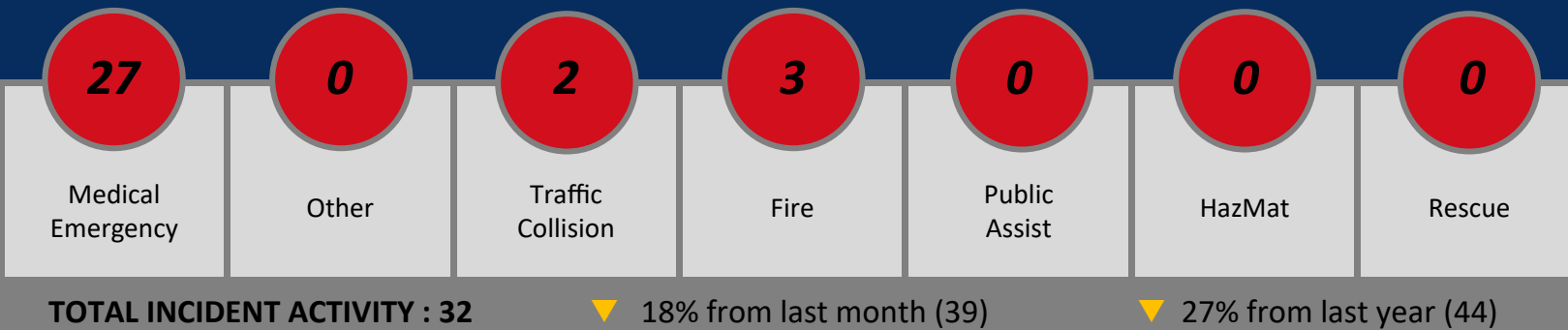


De Luz										TOTAL INCIDENT ACTIVITY : 9		▼ 10% from last month	▲ 125% from last year
Medical Emergency	3	Other	1	Traffic Collision	0	Fire	5	Public Assist	0	HazMat	0	Rescue	0
Turnout Time		Success Rate: 57% to 01:40 Standard Performance Rate: 02:21 on 90% of Incidents						Success: ▼ 27% from 2020 baseline (79%) Performance: ▲ 59% from 2020 baseline (01:42)					
Total Response Time		Success Rate: 60% to Standard Performance Rate: 26:30 on 80% of Incidents						Success: ▼ 16% from 2020 baseline (77%) Performance: ▲ 26% from 2020 baseline (14:02)					
Operational Goal		Success Rate: 67% to 10:00 Goal Performance Rate: 14:36 on 70% of Incidents						Success: ▲ 47% from 2020 baseline (20%) Performance: ▼ 17% from 2020 baseline (17:37)					





## Battalion 7 — Northern Division



## Battalion 5 — Central Division

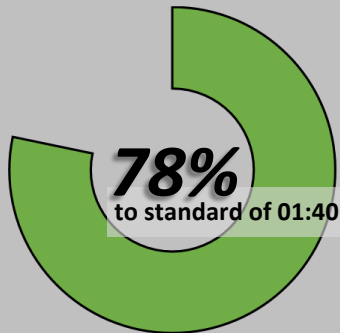


**TOTAL INCIDENT ACTIVITY : 105**

◀ 0% from last month (105)

▲ 42% from last year (74)

### TURNOUT TIME



**01:52** performance on 90%  
of emergency incidents

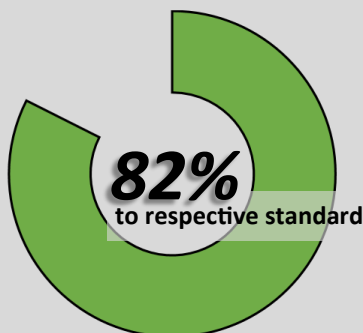
#### SUCCESS RATE

▲ 2% from 2020 baseline (76%)

#### PERFORMANCE RATE

▲ 6% from 2020 baseline (01:46)

### TOTAL RESPONSE TIME



**23:32** performance on 90%  
of emergency incidents

#### SUCCESS RATE

▼ 4% from 2020 baseline (86%)

#### PERFORMANCE RATE

▲ 40% from 2020 baseline (16:47)

### OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**13:15**

performance on 70%  
of emergency incidents

## Julian

**TOTAL INCIDENT ACTIVITY : 57**

▲ 24% from last month

▲ 148% from last year



### Turnout Time

Success Rate: 89% to 01:40 Standard  
Performance Rate: 01:40 on 90% of Incidents

Success: ▲ 10% from 2020 baseline (79%)  
Performance: ▼ 0% from 2020 baseline (01:39)

### Total Response Time

Success Rate: 92% to Standard  
Performance Rate: 14:01 on 90% of Incidents

Success: ▲ 7% from 2020 baseline (85%)  
Performance: ▲ 4% from 2020 baseline (13:31)

### Operational Goal

Success Rate: 56% to 10:00 Goal  
Performance Rate: 09:43 on 70% of Incidents

Success: ▲ 17% from 2020 baseline (39%)  
Performance: ▼ 16% from 2020 baseline (11:32)

## Warner Springs

**TOTAL INCIDENT ACTIVITY : 7**

▼ 36% from last month

▼ 22% from last year



### Turnout Time

Success Rate: 60% to 01:40 Standard  
Performance Rate: 02:11 on 90% of Incidents

Success: ▼ 16% from 2020 baseline (76%)  
Performance: ▲ 31% from 2020 baseline (01:40)

### Total Response Time

Success Rate: 67% to Standard  
Performance Rate: 25:58 on 90% of Incidents

Success: ▼ 17% from 2020 baseline (84%)  
Performance: ▲ 108% from 2020 baseline (12:30)

### Operational Goal

Success Rate: 33% to 10:00 Goal  
Performance Rate: 18:21 on 70% of Incidents

Success: ▼ 26% from 2020 baseline (59%)  
Performance: ▲ 77% from 2020 baseline (10:22)





## Battalion 5 — Community Performance Data

### Shelter Valley

**TOTAL INCIDENT ACTIVITY : 22**

▲ 16% from last month

▲ 22% from last year

Medical Emergency	16	Other	1	Traffic Collision	1	Fire	2	Public Assist	1	HazMat	0	Rescue	1
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<b>Turnout Time</b>	Success Rate: 72% to 01:40 Standard Performance Rate: 01:45 on 90% of Incidents	Success: ▼ 6% from 2020 baseline (78%) Performance: ▲ 5% from 2020 baseline (01:41)
<b>Total Response Time</b>	Success Rate: 60% to Standard Performance Rate: 54:20 on 90% of Incidents	Success: ▼ 23% from 2020 baseline (81%) Performance: ▲ 162% from 2020 baseline (21:57)
<b>Operational Goal</b>	Success Rate: 14% to 10:00 Goal Performance Rate: 24:23 on 70% of Incidents	Success: ▼ 11% from 2020 baseline (25%) Performance: ▲ 26% from 2020 baseline (19:24)

### Ocotillo Wells

**TOTAL INCIDENT ACTIVITY : 23**

▲ 10% from last month

▲ 283% from last year

Medical Emergency	19	Other	1	Traffic Collision	2	Fire	1	Public Assist	0	HazMat	0	Rescue	0
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<b>Turnout Time</b>	Success Rate: 67% to 01:40 Standard Performance Rate: 02:03 on 90% of Incidents	Success: ▼ 1% from 2020 baseline (68%) Performance: ▲ 14% from 2020 baseline (01:48)
<b>Total Response Time</b>	Success Rate: 94% to Standard Performance Rate: 15:52 on 90% of Incidents	Success: ▲ 7% from 2020 baseline (87%) Performance: ▼ 15% from 2020 baseline (18:35)
<b>Operational Goal</b>	Success Rate: 53% to 10:00 Goal Performance Rate: 12:49 on 70% of Incidents	Success: ▲ 21% from 2020 baseline (32%) Performance: ▼ 26% from 2020 baseline (17:18)

### Ranchita

**TOTAL INCIDENT ACTIVITY : 7**

▼ 36% from last month

▲ 17% from last year

Medical Emergency	2	Other	0	Traffic Collision	0	Fire	3	Public Assist	0	HazMat	0	Rescue	2
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<b>Turnout Time</b>	Success Rate: 100% to 01:40 Standard Performance Rate: 00:53 on 90% of Incidents	Success: ▲ 36% from 2020 baseline (64%) Performance: ▼ 52% from 2020 baseline (01:50)
<b>Total Response Time</b>	Success Rate: 67% to Standard Performance Rate: 1:21:36 on 90% of Incidents	Success: ▼ 26% from 2020 baseline (93%) Performance: ▲ 474% from 2020 baseline (14:13)
<b>Operational Goal</b>	Success Rate: 0% to 10:00 Goal Performance Rate: 12:34 on 70% of Incidents	Success: ▼ 59% from 2020 baseline (59%) Performance: ▲ 7% from 2020 baseline (11:45)

### Sunshine Summit

**TOTAL INCIDENT ACTIVITY : 14**

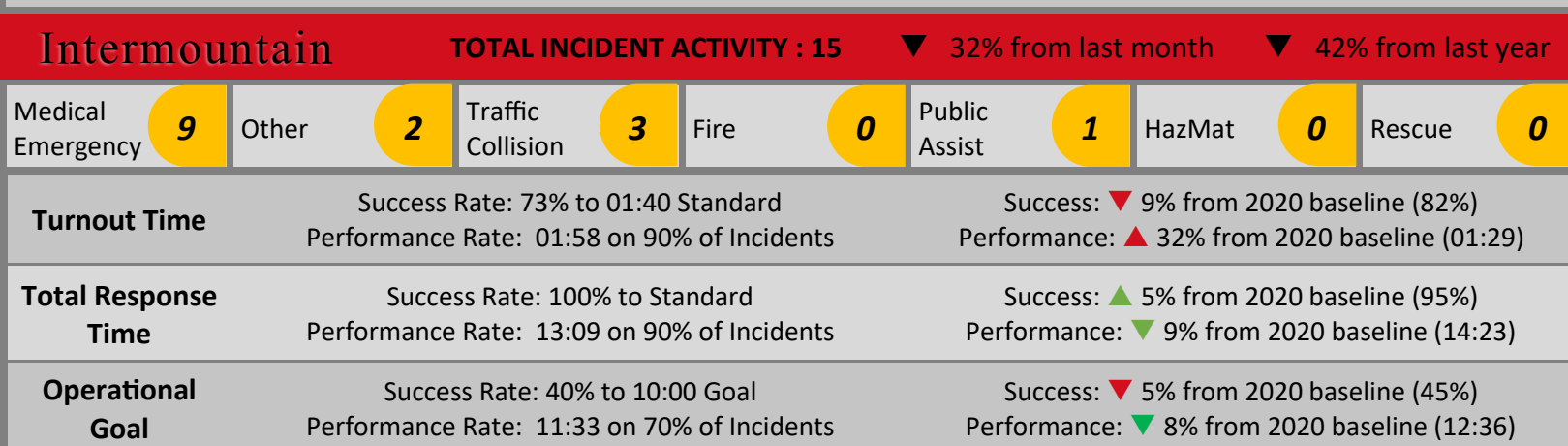
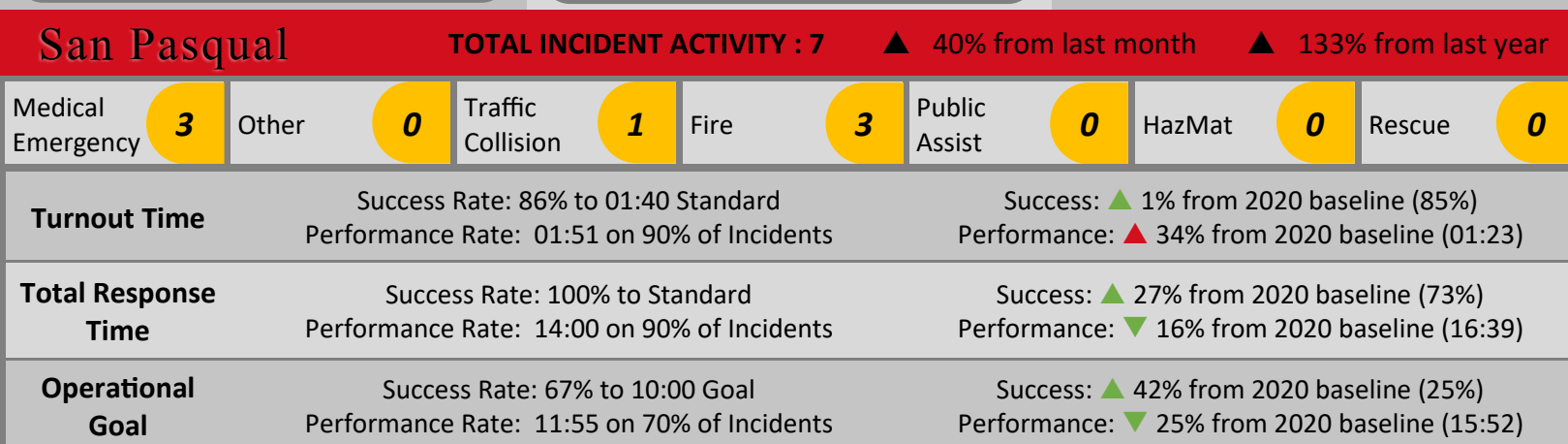
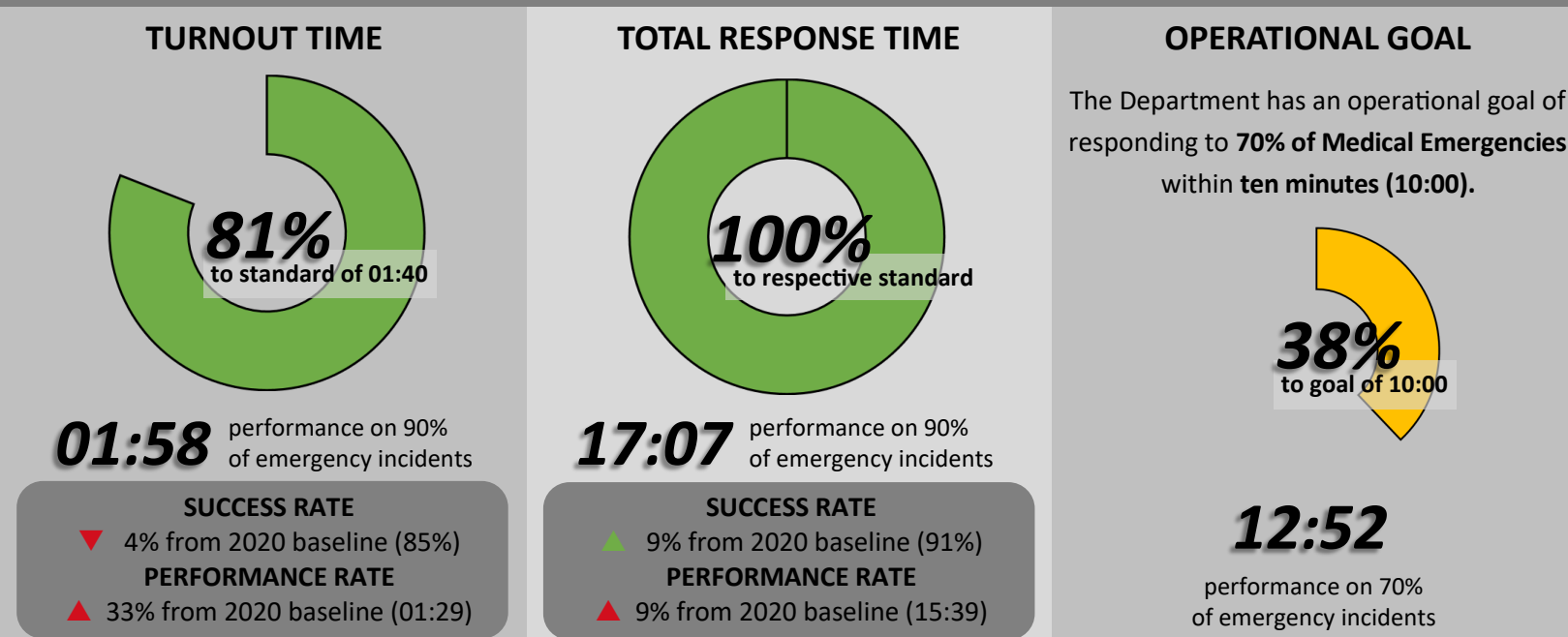
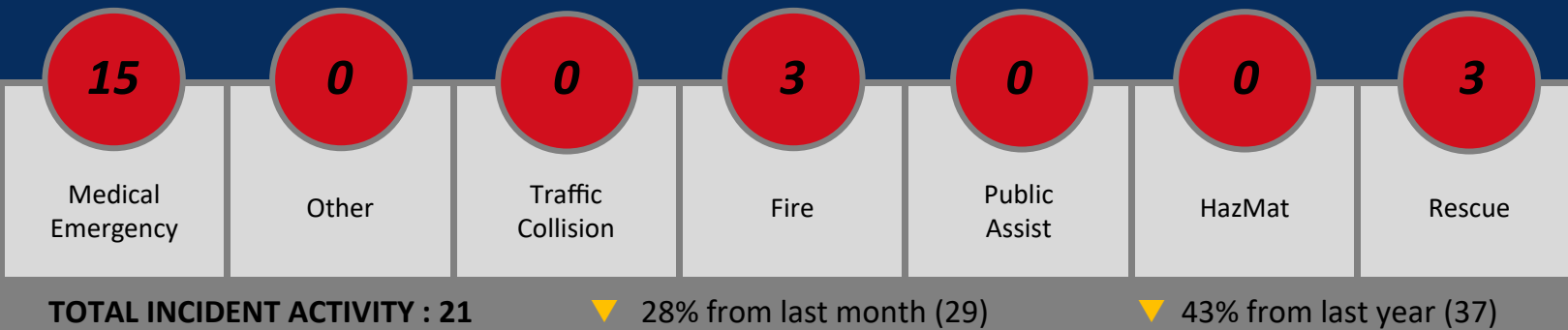
▼ 18% from last month

▲ 17% from last year

Medical Emergency	10	Other	1	Traffic Collision	1	Fire	0	Public Assist	1	HazMat	0	Rescue	1
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<b>Turnout Time</b>	Success Rate: 80% to 01:40 Standard Performance Rate: 01:57 on 90% of Incidents	Success: ▲ 2% from 2020 baseline (78%) Performance: ▲ 18% from 2020 baseline (01:39)
<b>Total Response Time</b>	Success Rate: 89% to Standard Performance Rate: 16:11 on 90% of Incidents	Success: ▼ 3% from 2020 baseline (92%) Performance: ▲ 9% from 2020 baseline (14:51)
<b>Operational Goal</b>	Success Rate: 33% to 10:00 Goal Performance Rate: 14:26 on 70% of Incidents	Success: ▼ 18% from 2020 baseline (51%) Performance: ▲ 11% from 2020 baseline (13:00)

## Battalion 8 — Central Division







## Battalion 8 — Community Performance Data

### Four Corners

**TOTAL INCIDENT ACTIVITY : 13**

▲ 117% from last month

▲ 63% from last year

Medical Emergency	<b>3</b>	Other	<b>1</b>	Traffic Collision	<b>0</b>	Fire	<b>0</b>	Public Assist	<b>6</b>	HazMat	<b>0</b>	Rescue	<b>3</b>
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<b>Turnout Time</b>	Success Rate: 100% to 01:40 Standard Performance Rate: 01:07 on 90% of Incidents	Success: ▲ 10% from 2020 baseline (90%) Performance: ▼ 20% from 2020 baseline (01:23)
<b>Total Response Time</b>	Success Rate: 100% to Standard Performance Rate: 19:48 on 90% of Incidents	Success: ▲ 13% from 2020 baseline (87%) Performance: ▲ 23% from 2020 baseline (16:06)
<b>Operational Goal</b>	Success Rate: 0% to 10:00 Goal Performance Rate: 19:02 on 70% of Incidents	Success: ▼ 13% from 2020 baseline (13%) Performance: ▲ 23% from 2020 baseline (15:31)



## Battalion 2 — South Western Division

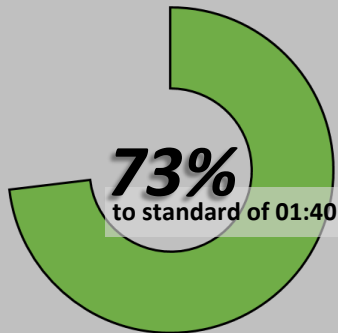


**TOTAL INCIDENT ACTIVITY : 27**

▲ 23% from last month (22)

▲ 17% from last year (23)

### TURNOUT TIME



**02:11** performance on 90% of emergency incidents

#### SUCCESS RATE

▼ 2% from 2020 baseline (75%)

#### PERFORMANCE RATE

▲ 21% from 2020 baseline (01:48)

### TOTAL RESPONSE TIME



**15:20** performance on 90% of emergency incidents

#### SUCCESS RATE

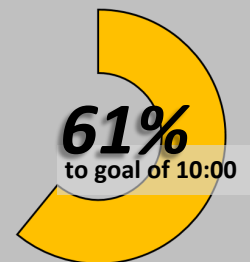
▲ 1% from 2020 baseline (90%)

#### PERFORMANCE RATE

▲ 28% from 2020 baseline (11:56)

### OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**12:06**

performance on 70% of emergency incidents

## Harbison Canyon

**TOTAL INCIDENT ACTIVITY : 28**

▲ 40% from last month

▲ 65% from last year



### Turnout Time

Success Rate: 81% to 01:40 Standard  
Performance Rate: 02:01 on 90% of Incidents

Success: ▲ 7% from 2020 baseline (74%)

Performance: ▲ 15% from 2020 baseline (01:45)

### Total Response Time

Success Rate: 89% to Standard  
Performance Rate: 13:22 on 90% of Incidents

Success: ▼ 0% from 2020 baseline (89%)

Performance: ▲ 18% from 2020 baseline (11:22)

### Operational Goal

Success Rate: 78% to 10:00 Goal  
Performance Rate: 07:43 on 70% of Incidents

Success: ▲ 1% from 2020 baseline (77%)

Performance: ▼ 21% from 2019 baseline (09:47)

## Sycamore Canyon

**TOTAL INCIDENT ACTIVITY : 8**

▲ 60% from last month

▲ 33% from last year



### Turnout Time

Success Rate: 50% to 01:40 Standard  
Performance Rate: 02:21 on 90% of Incidents

Success: ▼ 15% from 2020 baseline (65%)

Performance: ▲ 58% from 2020 baseline (01:29)

### Total Response Time

Success Rate: 100% to Standard  
Performance Rate: 15:30 on 90% of Incidents

Success: ▲ 11% from 2020 baseline (89%)

Performance: ▲ 32% from 2020 baseline (11:46)

### Operational Goal

Success Rate: 0% to 10:00 Goal  
Performance Rate: 15:11 on 70% of Incidents

Success: ▼ 13% from 2020 baseline (13%)

Performance: ▲ 36% from 2020 baseline (11:10)



## Battalion 3 — South Western Division

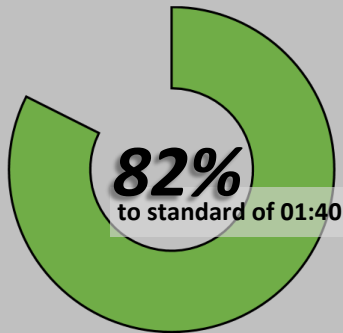


**TOTAL INCIDENT ACTIVITY : 249**

▲ 1% from last month (246)

▲ 32% from last year (189)

### TURNOUT TIME



**01:48** performance on 90%  
of emergency incidents

#### SUCCESS RATE

▼ 2% from 2020 baseline (84%)

#### PERFORMANCE RATE

▲ 16% from 2020 baseline (01:33)

### TOTAL RESPONSE TIME



**16:21** performance on 90%  
of emergency incidents

#### SUCCESS RATE

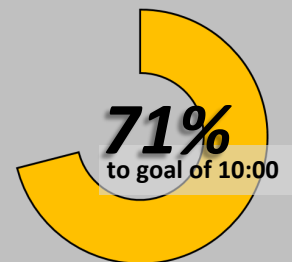
▲ 4% from 2020 baseline (65%)

#### PERFORMANCE RATE

▲ 30% from 2020 baseline (12:32)

### OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**09:58**

performance on 70%  
of emergency incidents

## Dulzura

**TOTAL INCIDENT ACTIVITY : 22**

▲ 47% from last month

▲ 120% from last year



### Turnout Time

Success Rate: 63% to 01:40 Standard  
Performance Rate: 02:09 on 90% of Incidents

Success: ▼ 11% from 2020 baseline (74%)  
Performance: ▲ 20% from 2020 baseline (01:47)

### Total Response Time

Success Rate: 93% to Standard  
Performance Rate: 18:25 on 90% of Incidents

Success: ▼ 0% from 2020 baseline (93%)  
Performance: ▼ 20% from 2020 baseline (16:29)

### Operational Goal

Success Rate: 46% to 10:00 Goal  
Performance Rate: 16:21 on 70% of Incidents

Success: ▲ 5% from 2020 baseline (41%)  
Performance: ▲ 12% from 2020 baseline (14:37)

## Potrero

**TOTAL INCIDENT ACTIVITY : 43**

▲ 34% from last month

▲ 95% from last year



### Turnout Time

Success Rate: 85% to 01:40 Standard  
Performance Rate: 01:44 on 90% of Incidents

Success: ▲ 8% from 2020 baseline (77%)  
Performance: ▲ 1% from 2020 baseline (01:43)

### Total Response Time

Success Rate: 41% to Standard  
Performance Rate: 12:37 on 90% of Incidents

Success: ▼ 2% from 2020 baseline (43%)  
Performance: ▲ 7% from 2020 baseline (11:47)

### Operational Goal

Success Rate: 72% to 10:00 Goal  
Performance Rate: 09:55 on 70% of Incidents

Success: ▲ 14% from 2020 baseline (58%)  
Performance: ▼ 7% from 2020 baseline (10:41)



## Battalion 3 — Community Performance Data

### Lyons Valley

**TOTAL INCIDENT ACTIVITY : 14**

▲ 27% from last month

▼ 30% from last year

Medical Emergency	7	Other	1	Traffic Collision	0	Fire	4	Public Assist	2	HazMat	0	Rescue	0
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<b>Turnout Time</b>	Success Rate: 82% to 01:40 Standard Performance Rate: 02:29 on 90% of Incidents	Success: ▲ 6% from 2020 baseline (76%) Performance: ▲ 49% from 2020 baseline (01:40)
<b>Total Response Time</b>	Success Rate: 100% to Standard Performance Rate: 18:13 on 90% of Incidents	Success: ▲ 9% from 2020 baseline (91%) Performance: ▲ 1% from 2020 baseline (17:58)
<b>Operational Goal</b>	Success Rate: 14% to 10:00 Goal Performance Rate: 15:21 on 70% of Incidents	Success: ▼ 9% from 2020 baseline (23%) Performance: ▼ 2% from 2020 baseline (15:43)

### Jamul

**TOTAL INCIDENT ACTIVITY : 72**

▲ 1% from last month

▲ 140% from last year

Medical Emergency	46	Other	6	Traffic Collision	5	Fire	6	Public Assist	4	HazMat	0	Rescue	5
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<b>Turnout Time</b>	Success Rate: 86% to 01:40 Standard Performance Rate: 01:59 on 90% of Incidents	Success: ▲ 9% from 2020 baseline (77%) Performance: ▲ 17% from 2020 baseline (01:41)
<b>Total Response Time</b>	Success Rate: 92% to Standard Performance Rate: 14:27 on 90% of Incidents	Success: ▲ 1% from 2020 baseline (91%) Performance: ▲ 19% from 2020 baseline (12:08)
<b>Operational Goal</b>	Success Rate: 80% to 10:00 Goal Performance Rate: 08:20 on 70% of Incidents	Success: ▲ 13% from 2020 baseline (67%) Performance: ▼ 20% from 2020 baseline (10:25)

### Deerhorn Valley

**TOTAL INCIDENT ACTIVITY : 6**

▼ 50% from last month

▼ 33% from last year

Medical Emergency	3	Other	0	Traffic Collision	1	Fire	1	Public Assist	1	HazMat	0	Rescue	0
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<b>Turnout Time</b>	Success Rate: 60% to 01:40 Standard Performance Rate: 02:06 on 90% of Incidents	Success: ▼ 15% from 2020 baseline (75%) Performance: ▲ 28% from 2020 baseline (01:39)
<b>Total Response Time</b>	Success Rate: 100% to Standard Performance Rate: 20:15 on 90% of Incidents	Success: ▲ 16% from 2020 baseline (84%) Performance: ▲ 5% from 2020 baseline (19:18)
<b>Operational Goal</b>	Success Rate: 0% to 10:00 Goal Performance Rate: 16:08 on 70% of Incidents	Success: ▼ 12% from 2020 baseline (12%) Performance: ▼ 1% from 2020 baseline (16:18)

### Otay

**TOTAL INCIDENT ACTIVITY : 132**

▲ 6% from last month

▲ 35% from last year

Medical Emergency	125	Other	5	Traffic Collision	0	Fire	0	Public Assist	0	HazMat	0	Rescue	2
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<b>Turnout Time</b>	Success Rate: 86% to 01:40 Standard Performance Rate: 01:44 on 90% of Incidents	Success: ▼ 4% from 2020 baseline (90%) Performance: ▲ 24% from 2020 baseline (01:23)
<b>Total Response Time</b>	Success Rate: 59% to Standard Performance Rate: 12:35 on 90% of Incidents	Success: ▲ 3% from 2020 baseline (56%) Performance: ▲ 19% from 2020 baseline (10:32)
<b>Operational Goal</b>	Success Rate: 75% to 10:00 Goal Performance Rate: 09:25 on 70% of Incidents	Success: ▼ 0% from 2020 baseline (75%) Performance: ▲ 2% from 2020 baseline (09:13)



## Battalion 4 — South Eastern Division

126

0

6

18

0

0

9

Medical  
Emergency

Other

Traffic  
Collision

Fire

Public  
Assist

HazMat

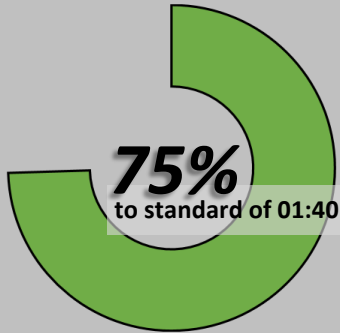
Rescue

TOTAL INCIDENT ACTIVITY : 159

▲ 5% from last month (151)

▲ 10% from last year (144)

### TURNOUT TIME



**02:07** performance on 90%  
of emergency incidents

#### SUCCESS RATE

▲ 1% from 2020 baseline (74%)

#### PERFORMANCE RATE

▲ 16% from 2020 baseline (01:50)

### TOTAL RESPONSE TIME



**20:56** performance on 90%  
of emergency incidents

#### SUCCESS RATE

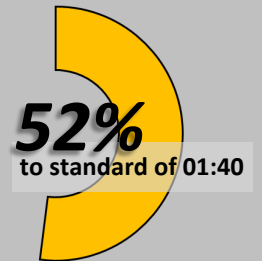
▼ 2% from 2020 baseline (84%)

#### PERFORMANCE RATE

▲ 44% from 2020 baseline (14:32)

### OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**13:03**

performance on 70%  
of emergency incidents

## Campo

TOTAL INCIDENT ACTIVITY : 42

▲ 31% from last month

▲ 62% from last year

Medical  
Emergency

34

Other

0

Traffic  
Collision

2

Fire

2

Public  
Assist

2

HazMat

0

Rescue

2

### Turnout Time

Success Rate: 85% to 01:40 Standard  
Performance Rate: 01:48 on 90% of Incidents

Success: ▲ 7% from 2020 baseline (78%)  
Performance: ▲ 2% from 2020 baseline (01:46)

### Total Response Time

Success Rate: 87% to Standard  
Performance Rate: 20:33 on 90% of Incidents

Success: ▲ 2% from 2020 baseline (85%)  
Performance: ▲ 41% from 2020 baseline (14:33)

### Operational Goal

Success Rate: 52% to 10:00 Goal  
Performance Rate: 15:24 on 70% of Incidents

Success: ▼ 0% from 2020 baseline (52%)  
Performance: ▲ 28% from 2020 baseline (12:04)

## Lake Morena

TOTAL INCIDENT ACTIVITY : 13

▲ 8% from last month

▼ 48% from last year

Medical  
Emergency

10

Other

1

Traffic  
Collision

0

Fire

2

Public  
Assist

0

HazMat

0

Rescue

0

### Turnout Time

Success Rate: 75% to 01:40 Standard  
Performance Rate: 01:59 on 90% of Incidents

Success: ▼ 7% from 2020 baseline (82%)  
Performance: ▲ 29% from 2020 baseline (01:33)

### Total Response Time

Success Rate: 50% to Standard  
Performance Rate: 21:04 on 90% of Incidents

Success: ▼ 32% from 2020 baseline (82%)  
Performance: ▲ 97% from 2020 baseline (10:43)

### Operational Goal

Success Rate: 25% to 10:00 Goal  
Performance Rate: 19:59 on 70% of Incidents

Success: ▼ 53% from 2020 baseline (78%)  
Performance: ▲ 121% from 2020 baseline (09:03)



## Battalion 4 — Community Performance Data

### Jacumba

**TOTAL INCIDENT ACTIVITY : 27**

▲ 29% from last month

▲ 145% from last year

Medical Emergency	17	Other	2	Traffic Collision	3	Fire	3	Public Assist	1	HazMat	0	Rescue	1
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<b>Turnout Time</b>	Success Rate: 64% to 01:40 Standard Performance Rate: 02:25 on 90% of Incidents	Success: ▼ 6% from 2020 baseline (70%) Performance: ▲ 37% from 2020 baseline (01:46)
<b>Total Response Time</b>	Success Rate: 80% to Standard Performance Rate: 14:27 on 90% of Incidents	Success: ▼ 0% from 2020 baseline (80%) Performance: ▲ 21% from 2020 baseline (11:57)
<b>Operational Goal</b>	Success Rate: 67% to 10:00 Goal Performance Rate: 11:40 on 70% of Incidents	Success: ▼ 4% from 2020 baseline (71%) Performance: ▲ 14% from 2020 baseline (10:15)

### Pine Valley

**TOTAL INCIDENT ACTIVITY : 36**

▲ 16% from last month

▲ 44% from last year

Medical Emergency	21	Other	5	Traffic Collision	3	Fire	4	Public Assist	3	HazMat	0	Rescue	0
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<b>Turnout Time</b>	Success Rate: 67% to 01:40 Standard Performance Rate: 02:27 on 90% of Incidents	Success: ▼ 4% from 2020 baseline (71%) Performance: ▲ 29% from 2020 baseline (01:54)
<b>Total Response Time</b>	Success Rate: 89% to Standard Performance Rate: 13:51 on 90% of Incidents	Success: ▲ 8% from 2020 baseline (81%) Performance: ▲ 10% from 2020 baseline (12:37)
<b>Operational Goal</b>	Success Rate: 67% to 10:00 Goal Performance Rate: 10:08 on 70% of Incidents	Success: ▼ 0% from 2020 baseline (67%) Performance: ▼ 1% from 2020 baseline (10:13)

### Descanso

**TOTAL INCIDENT ACTIVITY : 30**

▼ 17% from last month

▼ 6% from last year

Medical Emergency	19	Other	2	Traffic Collision	2	Fire	1	Public Assist	2	HazMat	0	Rescue	4
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<b>Turnout Time</b>	Success Rate: 72% to 01:40 Standard Performance Rate: 02:09 on 90% of Incidents	Success: ▲ 1% from 2020 baseline (71%) Performance: ▲ 16% from 2020 baseline (01:51)
<b>Total Response Time</b>	Success Rate: 75% to Standard Performance Rate: 21:32 on 90% of Incidents	Success: ▼ 8% from 2020 baseline (83%) Performance: ▲ 25% from 2020 baseline (17:17)
<b>Operational Goal</b>	Success Rate: 42% to 10:00 Goal Performance Rate: 11:47 on 70% of Incidents	Success: ▲ 1% from 2020 baseline (41%) Performance: ▼ 18% from 2020 baseline (14:21)

### Boulevard

**TOTAL INCIDENT ACTIVITY : 38**

▲ 3% from last month

▲ 73% from last year

Medical Emergency	24	Other	1	Traffic Collision	6	Fire	5	Public Assist	1	HazMat	0	Rescue	1
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<b>Turnout Time</b>	Success Rate: 79% to 01:40 Standard Performance Rate: 02:04 on 90% of Incidents	Success: ▲ 8% from 2020 baseline (71%) Performance: ▲ 12% from 2020 baseline (01:51)
<b>Total Response Time</b>	Success Rate: 90% to Standard Performance Rate: 21:23 on 90% of Incidents	Success: ▼ 0% from 2020 baseline (90%) Performance: ▲ 41% from 2020 baseline (15:09)
<b>Operational Goal</b>	Success Rate: 46% to 10:00 Goal Performance Rate: 13:06 on 70% of Incidents	Success: ▼ 1% from 2020 baseline (47%) Performance: ▲ 2% from 2020 baseline (12:53)





## Battalion 4 — Community Performance Data

### Mt. Laguna

**TOTAL INCIDENT ACTIVITY : 4**

▼ 64% from last month

▲ 33% from last year

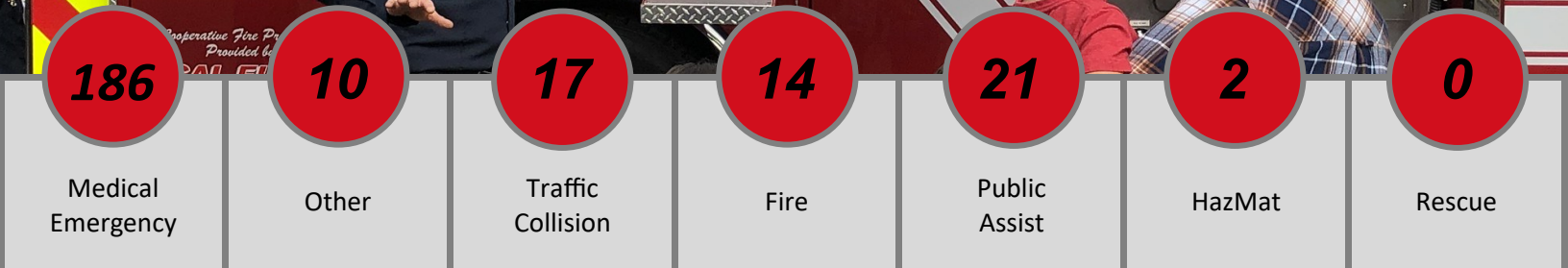
Medical Emergency	1	Other	1	Traffic Collision	0	Fire	1	Public Assist	0	HazMat	0	Rescue	1
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<b>Turnout Time</b>	Success Rate: 100% to 01:40 Standard Performance Rate: 01:27 on 90% of Incidents	Success: ▲ 41% from 2020 baseline (59%) Performance: ▼ 20% from 2020 baseline (01:49)
<b>Total Response Time</b>	Success Rate: 50% to Standard Performance Rate: 22:37 on 90% of Incidents	Success: ▼ 46% from 2020 baseline (96%) Performance: ▲ 56% from 2020 baseline (14:27)
<b>Operational Goal</b>	Success Rate: 100% to 10:00 Goal Performance Rate: 02:48 on 70% of Incidents	Success: ▲ 50% from 2020 baseline (50%) Performance: ▼ 75% from 2020 baseline (11:13)





# RAMONA FIRE



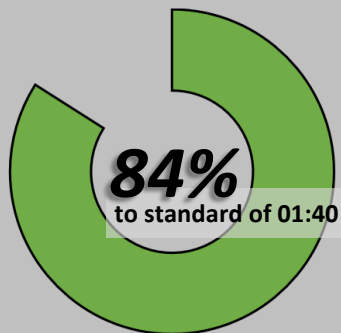
**TOTAL INCIDENT ACTIVITY : 250**

▲ 6% from last month (235)

▲ 7% from last year (234)

## TURNOUT TIME

The Department has a standard of "turning out" for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department's goal is to meet that standard on **90% of emergency incidents**.



**01:53** performance on 90% of emergency incidents

### SUCCESS RATE

▼ 2% from 2020 baseline (86%)

### PERFORMANCE RATE

▲ 31% from 2020 baseline (01:26)

## TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department's goal is to meet that standard on **90% of emergency incidents**.



**10:48** performance on 90% of emergency incidents

### SUCCESS RATE

▲ 7% from 2020 baseline (86%)

### PERFORMANCE RATE

▲ 17% from 2020 baseline (09:14)



### URBAN

Time Standard = 08:00  
Performance = 92%



### RURAL

Time Standard = 13:00  
Performance = 91%

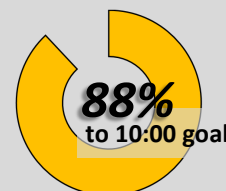


### OUTLYING

Time Standard = 23:00  
Performance = 100%

## OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies** within **ten minutes (10:00)**.



**07:45** performance on 70% of emergency incidents



# Ramona Fire — Community Performance Data

## Station 80

**TOTAL INCIDENT ACTIVITY : 149**

▼ 2% from last month

▲ 28% from last year

Medical Emergency	113	Other	7	Traffic Collision	9	Fire	8	Public Assist	10	HazMat	2	Rescue	0
Turnout Time		Success Rate: 89% to 01:40 Standard Performance Rate: 01:38 on 90% of Incidents						Success: <span>🟡</span> 0% from 2020 baseline (89%) Performance: <span>🔴</span> 20% from 2020 baseline (01:22)					
Total Response Time		Success Rate: 95% to Standard Performance Rate: 08:40 on 90% of Incidents						Success: <span>🟢</span> 6% from 2020 baseline (89%) Performance: <span>🔴</span> 4% from 2020 baseline (08:20)					
Operational Goal		Success Rate: 94% to 10:00 Goal Performance Rate: 06:56 on 70% of Incidents						Success: <span>🟢</span> 3% from 2020 baseline (91%) Performance: <span>🟩</span> 4% from 2020 baseline (07:14)					

## Station 81

**TOTAL INCIDENT ACTIVITY : 55**

▲ 15% from last month

▼ 29% from last year

Medical Emergency	42	Other	1	Traffic Collision	4	Fire	2	Public Assist	6	HazMat	0	Rescue	0
Turnout Time		Success Rate: 81% to 01:40 Standard Performance Rate: 02:00 on 90% of Incidents						Success: ▲ 3% from 2020 baseline (78%) Performance: ▲ 18% from 2020 baseline (01:42)					
Total Response Time		Success Rate: 86% to Standard Performance Rate: 10:19 on 90% of Incidents						Success: ▲ 19% from 2020 baseline (68%) Performance: ▲ 10% from 2020 baseline (09:25)					
Operational Goal		Success Rate: 84% to 10:00 Goal Performance Rate: 08:52 on 70% of Incidents						Success: ▼ 3% from 2020 baseline (87%) Performance: ▲ 3% from 2020 baseline (08:36)					

## Station 82

**TOTAL INCIDENT ACTIVITY : 46**

▲ 31% from last month

▲ 12% from last year

Medical Emergency	31	Other	2	Traffic Collision	4	Fire	4	Public Assist	5	HazMat	0	Rescue	0
Turnout Time		Success Rate: 74% to 01:40 Standard Performance Rate: 02:10 on 90% of Incidents						Success: ▼ 11% from 2020 baseline (84%) Performance: ▲ 55% from 2020 baseline (01:24)					
Total Response Time		Success Rate: 91% to Standard Performance Rate: 16:23 on 90% of Incidents						Success: ▼ 3% from 2020 baseline (94%) Performance: ▲ 35% from 2020 baseline (12:09)					
Operational Goal		Success Rate: 69% to 10:00 Goal Performance Rate: 09:51 on 70% of Incidents						Success: ▲ 1% from 2020 baseline (68%) Performance: ▼ 5% from 2020 baseline (10:25)					





# DEER SPRINGS FIRE DISTRICT



89

Medical  
Emergency

11

Other

18

Traffic  
Collision

10

Fire

15

Public  
Assist

2

HazMat

0

Rescue

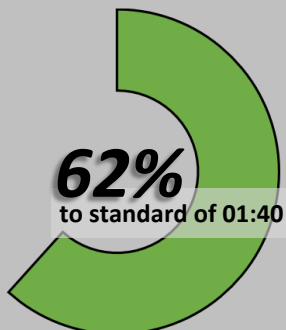
**TOTAL INCIDENT ACTIVITY : 145**

▲ 7% from last month (136)

▲ 75% from last year (83)

## TURNOUT TIME

The Department has a standard of "turning out" for an incident within **1 minute 40 seconds (1:40)** of dispatch. The Department's goal is to meet that standard on **90% of emergency incidents**.



**02:29** performance on 90% of emergency incidents

### SUCCESS RATE

▼ 9% from 2020 baseline (71%)

### PERFORMANCE RATE

▲ 27% from 2020 baseline (01:57)

## TOTAL RESPONSE TIME

The Department has a standard for the total response time to an incident based on the population density of the area. The Department's goal is to meet that standard on **90% of emergency incidents**.



**12:55** performance on 90% of emergency incidents

### SUCCESS RATE

▼ 4% from 2020 baseline (82%)

### PERFORMANCE RATE

▲ 13% from 2020 baseline (11:27)



### URBAN

Time Standard = 08:00  
Performance = 44%



### RURAL

Time Standard = 13:00  
Performance = 83%

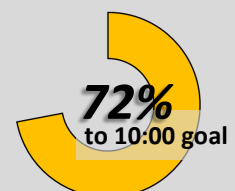


### OUTLYING

Time Standard = 23:00  
Performance = 100%

## OPERATIONAL GOAL

The Department has an operational goal of responding to **70% of Medical Emergencies within ten minutes (10:00)**.



**09:51** performance on 70% of emergency incidents





## Deer Springs Fire — Community Performance Data

### Station 11

**TOTAL INCIDENT ACTIVITY : 86**

▲ 6% from last month

▲ 79% from last year

Medical Emergency	51	Other	10	Traffic Collision	12	Fire	4	Public Assist	8	HazMat	1	Rescue	0
Turnout Time		Success Rate: 65% to 01:40 Standard Performance Rate: 02:31 on 90% of Incidents						Success: ▼ 11% from 2020 baseline (76%) Performance: ▲ 39% from 2020 baseline (01:49)					
Total Response Time		Success Rate: 85% to Standard Performance Rate: 11:36 on 90% of Incidents						Success: ▼ 2% from 2020 baseline (87%) Performance: ▲ 8% from 2020 baseline (10:45)					
Operational Goal		Success Rate: 74% to 10:00 Goal Performance Rate: 09:42 on 70% of Incidents						Success: ▲ 2% from 2020 baseline (72%) Performance: ▲ 1% from 2020 baseline (09:36)					

### Station 12

**TOTAL INCIDENT ACTIVITY : 34**

▲ 6% from last month

▲ 750% from last year

Medical Emergency	16	Other	1	Traffic Collision	6	Fire	6	Public Assist	4	HazMat	1	Rescue	0
Turnout Time		Success Rate: 63% to 01:40 Standard Performance Rate: 02:31 on 90% of Incidents						Success: ▼ 3% from 2020 baseline (66%) Performance: ▲ 25% from 2020 baseline (02:01)					
Total Response Time		Success Rate: 67% to Standard Performance Rate: 17:56 on 90% of Incidents						Success: ▼ 17% from 2020 baseline (84%) Performance: ▲ 47% from 2020 baseline (12:14)					
Operational Goal		Success Rate: 52% to 10:00 Goal Performance Rate: 12:27 on 70% of Incidents						Success: ▼ 3% from 2020 baseline (55%) Performance: ▲ 11% from 2020 baseline (11:15)					

### Station 13

**TOTAL INCIDENT ACTIVITY : 25**

▲ 9% from last month

▼ 19% from last year

Medical Emergency	22	Other	0	Traffic Collision	0	Fire	0	Public Assist	3	HazMat	0	Rescue	0
Turnout Time		Success Rate: 50% to 01:40 Standard Performance Rate: 02:14 on 90% of Incidents						Success: ▼ 17% from 2020 baseline (67%) Performance: ▲ 11% from 2020 baseline (02:00)					
Total Response Time		Success Rate: 70% to Standard Performance Rate: 10:02 on 90% of Incidents						Success: ▲ 1% from 2020 baseline (69%) Performance: ▼ 10% from 2020 baseline (11:08)					
Operational Goal		Success Rate: 86% to 10:00 Goal Performance Rate: 08:21 on 70% of Incidents						Success: ▲ 15% from 2020 baseline (71%) Performance: ▼ 13% from 2020 baseline (09:37)					

